

## *ADDITIONAL Frequently Asked Questions – See Original FAQs Re: Online Learning on Website*

### **How is the new integrated MICON/C4C Learning Management System (LMS) portal different from the existing Zoom/Moodle platform?**

The new integrated MICON/C4C portal will be more functional and much improved. However, we are not transitioning entirely to a new LMS platform – instead, we are **expanding and building** on the existing LMS platform. Therefore, current students will continue to use the Zoom video-conferencing and the Moodle LMS platforms as well as the AERION SMS. Most undergraduate courses, however, will now be taught by UCC international online faculty, via pre-recorded video based lectures, from top international universities. Some courses, where required, will continue to be delivered as tutorial sessions by local faculty via Zoom and Moodle. The new expanded/integrated portal will also now provide powerful learning analytics to track students' learning progress and mastery of required competencies and skills. Please see Comparison Table attached.

### **Can I continue to work as I complete my UCC degree?**

Yes, the large majority of students at UCC, work full-time or part-time while attending the University. However, remember the need to balance school with work and your personal life when determining how many courses to take each semester.

### **If I am a former or returning UCC student, do I have to go through the application process again? Who do I contact?**

Any former or returning UCC student should contact UCC advising at [advisement@ucc.edu.jm](mailto:advisement@ucc.edu.jm) to review programme requirements and receive help walking through the re-admission process.

### **How long will it take to get a UCC degree?**

The time it takes to complete a UCC degree depends on how many hours you need to satisfy the degree requirements, the number of hours you take each semester, and your academic performance. Typically, students take between 9 and 12 hours each week and complete their degree within 4 years. Some students take longer, while others finish faster.

### **How many credit hours am I required to take at the UCC?**

In general, a Bachelor of Science degree programme ranges from 120 to 127 credit hours. A student may gain advanced standing for up to 50% of the total credit hours, if an appropriate Associate of Science degree or equivalent is already earned, and can complete the Bachelor of Science degree programme in two years.

### **What is the approximate cost for each module during the summer 2020?**

Undergraduate students, therefore, will now pay tuition **starting at** ONLY J\$15,000 or US\$112 per module for selected modules! Tuition/credit will vary for the summer depending on your course/the number of modules registered for and will range between **J\$15,000 - \$24,000** (J\$5,000/credit - \$8,000/credit x 3 credits) – See tuition scale below. Once enrolled, you will have 24/7 hour access to playback these high impact recorded UCC video lectures at any time.

<u>No of Modules Registered for</u>	<u>Percentage Tuition Waiver</u>
2	20%
3	30%
4	40%
5	50%

### **What kind of scholarships and financial aid are available?**

[Learn more here](#)

<https://www.ucc.edu.jm/scholarships>

### **How do I apply for financial assistance or scholarships?**

[Learn more here](#)

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### **Where do I find books and how much will they cost?**

After you register for your courses, you can find required textbooks online or at the UCC Online Library.

### **What's on the degree certificate?**

Your certificate will show that you have successfully completed the relevant Bachelor of Science degree. It will also show that the awarding body is the University of the Commonwealth Caribbean.

### **How can I check the status of my application?**

To check the status of your application, please use the link sent to you via email to access the Portal.

### **How will I receive an admissions decision?**

You will receive an email from the UCC Office of Admissions.

### **Who can I contact if I have a question or require clarification?**

Please reach out to a UCC enrollment advisor at [support@ucc.edu.jm](mailto:support@ucc.edu.jm) with any questions.

### **How do I access my degree program on this new and improved, integrated MICON/C4C Learning Management System (LMS)?**

Once you have paid your initial tuition, you will be given 24/7 access to the course on the MICON/C4C portal and to an orientation module ahead of the study session.

### **If I have already paid my tuition or a part thereof for the summer, based on last semester's tuition of \$30,000/module, will I be refunded any portion based on the current "up to 50% tuition waiver" special summer incentive program?**

Yes. Under UCC's Refund Policy, students are entitled to a full refund of tuition paid until the end of Normal Registration. Once that period has passed, students may register for additional modules or apply the difference as a credit towards next semester's tuition.

### **If I had already received a tuition waiver, will I be eligible for another waiver of up to 50% for the summer?**

No.